



HAYS COUNTY FOOD BANK FAQ

Frequently Asked Questions: We hope that these answers to common questions will help you organize your Fund/Food Drive. Please call if you need more information or visit our website at www.haysfoodbank.org

- **Where is the Food Bank located?** Our facility is located at 220 Herndon Street, San Marcos. From the Courthouse Square in San Marcos, come down Guadalupe Street to one block past the Square and turn left on MLK Drive. From the left, count four blocks and turn left on Herndon. The Food Bank is the first building on the right. You can park in the vacant lot across the street.
- **When are you open?** Regular office hours are Monday – Friday from 8:00 AM to 4:00 PM. We are open late every Wednesday afternoon until 5:30 PM. If you need to arrange a drop off of donations on weekends or after hours, please call the staff to arrange for someone to meet you.
- **What do you need?** The Food Bank needs food, money, and volunteers year round. We welcome donations of food and funds. Every dollar helps and every can counts. Donations are tax-deductible so ask for a receipt if needed.
- **What food do you need?** We take donations of any non-perishable food items that are still sealed and have a label. Open containers or items without labels are not accepted. We also take donations of fresh produce from local gardeners and farmers who have a surplus. See the enclosed Food Drive Wish List flyer for a list of canned foods most needed.
- **Do you have boxes or barrels available for use?** We have a limited supply of barrels and boxes to help you collect food. Because full barrels are too heavy to be lifted, we suggest you use one or two barrels to collect food in and then transfer the food to smaller boxes or grocery bags.
- **Can the Food Bank pick up our donation?** Depending upon the size of the donation and the time of year, we offer pick up on a limited basis. This might not be available during the busy Holiday season. We encourage you to deliver your food during regular office hours if possible. Call for more information.
- **Where can I get more information?** Call the office at 512-392-8300 or go online at www.haysfoodbank.org